



The Public Service Commission State of South Carolina

Jocelyn Boyd
Chief Clerk/Executive Director
Phone: (803) 896-5100
Fax: (803) 896-5246

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Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

January 24, 2022

Notice of Follow-Up Workshop to Discuss Commission Notices Included in Customer Bill Inserts

On October 14, 2020, the Public Service Commission opened Docket No. 2020-247-A to review the South Carolina Code of Regulations Chapter 103 Pursuant to S.C. Code Ann. § 1-23-120(J), requiring an agency to conduct a formal review of its regulations every five years.

On May 28, 2021, Commission Staff conducted a workshop to review S.C. Code Ann. Regs. 103-817(C) and discuss the substance of Commission Notices included in customer bill inserts.

The Commission Staff has scheduled a follow-up workshop to further review Commission Notices on **Wednesday, March 2, 2022 at 10:00 a.m.** A template of the current Notice of Filing and Public Hearings is attached.

Please file written comments and notify the Commission of your intent to participate in the workshop by **Friday, February 25, 2022.**

Be Heard

You have a right to comment.
You do not have to attend.

**NOTICE OF FILING AND PUBLIC HEARINGS
BY THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA**

Insert Company Name & Brief Description of Filing

Why is this Notice Important?*

- The Public Service Commission (PSC) has scheduled public hearings in this case.
- The Public Service Commission decides what rates a utility can charge.
- To learn more, you can watch a video at this link:
- This Notice is for **Choose an item.** customers of **Insert Co. Name** and interested persons.
- **Insert reason the Notice is important Insert Co. Name** has filed a

What are the key dates in this case?

- Customer Public Hearing Dates: Click or tap to enter a date. and Click or tap to enter a date.
- Company Hearing Dates: Click or tap to enter a date.

What is **Insert Co. Name asking the Commission to approve?**

Insert bulleted information, tables, and graphs here.

See page **Insert page number.** for current and proposed rates.

What is the impact of the Company's request on an average household bill?

Insert impact on electric customer at 1,000 kwh per month; Gas customer at 100 therms/month; Water/Sewer customer at 6,000 gallons/month

To read all of the issues involved in this case, please view the full case file at **Insert Link.**

Who is the Public Service Commission (PSC)?

The PSC watches over businesses that provide necessary services for day-to-day life, such as the **Choose a service.** provided by **Insert Co. Name.**

What is the Case Number?	Docket No. Insert Docket No.	
Where can I find this Case on the internet?	Insert Link	
Who Filed this Case?	Insert Co. Name	
When and where is the <u>Customer Public Hearing</u> ?	In-Person Customer Public Hearing (AS NEEDED): Date/Time: Hearing Date at Click to enter time. Location: 101 Executive Center Drive Hearing Room Columbia, SC 29210	Virtual Customer Public Hearing (AS NEEDED): Date/Time: Hearing Date at Click to enter time. Location: Livestream the Hearing at https://www.sctv.org/psc , -OR-



		<u>Call-In to Listen:</u> 1-855-797-9485, enter meeting passcode, when prompted: Insert Meeting Passcode
How can I be heard and who is listening at the <u>Customer Public Hearing</u> ? ***You must sign-up to speak***	You do not have to provide input or attend. If you would like to speak <u>before</u> the Public Service Commission makes a decision in this Case, sign-up to speak by giving the Commission: a) Your Name, and b) The Telephone Number you wish the Commission to call during the hearing to receive your testimony, and c) Your Physical Address, and d) If you would like to speak in-person or virtually. e) This information may be provided in three ways: - Option 1: By e-mailing communications@psc.sc.gov - Option 2: By completing the following survey: (insert survey link) - Option 3: By calling 803-896-Insert sign-up phone number ***Deadline to pre-register: 4:00 p.m. on Click or tap to enter a date. ***	
Please note you will be called in the order you signed up to speak. The Commission may call you at any time after the hearing begins. The Commission will only try to reach you up to three (3) times. <ul style="list-style-type: none">• The Commission will listen to and think about your comments.• Commissioners shall not make comments or answer questions during this hearing or while you are testifying. (Code of Judicial Conduct, Rule 501, Canon 3)• Each Witness’ testimony is limited to three (3) minutes, so everyone can be heard.• All testimony will be given under oath and is part of the proposed rate change record of the case. A Party may object to your statement and ask for it to be deleted.		
When will the Commission hear the Company’s case?**	Hearing Date at Click to enter time. This hearing is virtual unless changed by the Commission.	
	Where: 101 Executive Center Drive, Hearing Room Columbia, South Carolina 29210 <u>Livestream the Hearing</u> at https://www.sctv.org/live/public-service-commission , -OR- <u>Call-In to Listen:</u> 1-855-797-9485, enter meeting passcode, when prompted: Insert Meeting Passcode	
How can I participate in the Company’s case?	Option 1: <ul style="list-style-type: none">• File Public Comments or Letters of Protest by emailing contact@psc.sc.gov -OR- <ul style="list-style-type: none">• Mail Public Comments or Letters of Protest to 101 Executive Center Drive, Suite 100, Columbia, SC 29210	



	<p>Option 2: File a Petition to Intervene to become an Intervenor. An Intervenor has the right to testify, cross-examine witnesses; and appeal the Commission's Final Decision. You may file a Petition to Intervene by:</p> <ul style="list-style-type: none"> • Emailing contact@psc.sc.gov no later than Click or tap to enter a date. <p style="text-align: center;">-OR-</p> <ul style="list-style-type: none"> • Mailing a Petition to Intervene to 101 Executive Center Drive, Suite 100, Columbia, SC 29210 no later than Click or tap to enter a date. Please include your email address. <p>You must give a copy of your petition to intervene to all Parties in this case.</p>
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*The Case was filed according to S.C. Code of Laws Section **Insert Legal Authority.**

This Hearing has been scheduled according to S.C. Code of Laws Section **Insert Legal Authority or Order No.

Who can I talk to about this Notice?

Insert Co. Name	Insert Co. Phone #
Office of Regulatory Staff	803-737-5230 or 1-800-922-1531
Department of Consumer Affairs	803-734-4200 or 1-800-922-1594
Public Service Commission	803-896-5100

If the proposed tariffs in this case contain a request for change of rates, the rates could be changed by the Commission in this case.

Persons seeking further information about the Commission's procedures should contact the Commission at **(803) 896-5100** or visit its website at www.psc.sc.gov.

6/11/21

